

User Manual

TZT-100 Multi-function Thermostat



Please take time to read and understand these instructions. Doing so will assist you to benefit from the many features offered in this premium product.

If properly installed, your temperzone Air Conditioner and thermostat will provide years of trouble-free control of the air temperature within your living or working environment.

The TZT-100 thermostat has been designed and built by Smart Temp Australia P/L, to be an attractive, highly reliable and an easy to use thermostat. The TZT-100 model is a modified version of a standard Smart Temp product. It has been configured specifically to temperzone's requirements for use on temperzone-branded Air Conditioning equipment.

Throughout this manual and any associated documentation, references to "temperzone" relate to "Temperzone Ltd." in New Zealand, and "Temperzone Australia Pty. Ltd." in Australia.

Care has been taken in the preparation of this manual. However, temperzone takes no responsibility for errors or omissions in this document. It is the responsibility of the user to ensure this thermostat and the equipment connected to it, is operating to their specifications, and in a safe manner.

Due to ongoing product improvement Smart Temp Pty. Ltd., Temperzone Ltd. and Temperzone Australia Pty. Ltd. reserve the right to change the specifications of this thermostat (or its components) without notice. Any such changes may impact upon the operational detail described in this manual. The user should ensure they are reading documentation which relates to the version of thermostat they have.

All rights reserved. © 2010 by Temperzone Ltd. and Temperzone Australia Pty. Ltd.
Intellectual rights apply.

Table of Contents

Introduction	5
Residential Programmable mode	6
On / Off and Mode Selection	6
Setting the Fan Functions	6
Setting the Clock	6
Programming Your 4 Daily Events	
Temperature Override	12
To Set a Permanent Program Hold	13
To Review the Set Temperature	13
Commercial Programmable mode	14
On /Off and Mode Selection	
Setting the Fan Functions	14
Setting the Clock	
Programming Your 2 Daily Events	15
After Hours Run Timer	18
To Review the Set Temperature	18

Manual mode	19
On / Off and Mode Selection	19
Setting the Fan Function	19
Setting the Clock	19
Setting Your Desired Temperature	
Switching Between Day and Night Set Points	21
To Review the Set Temperature.	21
Common Functions	22
The Buttons Explained – ON/Off and Mode Selection etc	22
Control Modes	24
Fan Functions	26
"Auto Fan" mode	26
"Fan On" mode	26
Fan Speeds	27
Single Fan Speed	27
Three Fan Speed	27
LCD Explained	28
Remote Temperature Sensors	31
Troubleshooting	32
Specifications	34

Introduction

This TZT-100 thermostat is able to be used as a residential programmable thermostat, a commercial programmable thermostat or as a simple to use manual thermostat. Your installer will have set these modes to best suit your individual needs.

For clarity, this user manual is broken into the following main sections.

Residential Programmable Mode. (See page 5 of this manual).

Allows programming of 4 time-related "events" per day. Manual override is possible.

Commercial Programmable Mode. (See page 14 of this manual).

Allows programming of 1 "Start" and 1 "Stop" time and temperature per day.

Manual Mode. (See page 18 of this manual).

Use the MODE button to switch On and Off. No time-related programming available.

Common Functions - All modes. (See page 22 of this manual for additional functions).

Please Note – The thermostat can be configured by your installer to suit a wide variety of Air Conditioning systems. It should have been set to suit your needs. As such, this manual may describe a function or feature not active on your thermostat.

Residential Programmable Mode



On / Off and Mode Selection

Tap the "MODE" button to cycle the thermostat through the available modes: "Heat" only, "Cool" only, Autochangeover (Shown by both "Heat" & "Cool" in the LCD), Emergency Heat (if fitted), and "OFF". If the fan mode is set to "Fan On", when you select "OFF" mode the fan mode will automatically change to "Auto Fan" to prevent the fan from running unexpectedly while the unit is OFF. (Note – Not all modes may be active on your thermostat).

Setting the Fan Functions

Detail of the thermostat's fan control functions can be found on page 26 of this manual.

Setting the Clock

The thermostat is fitted with a real time clock. This clock is used by the thermostat for the programming functions as described below.

It is <u>essential</u> that the clock time and day are set accurately if you require your programmed events to start on time.

To set the clock, tap the "PROG" button. The LCD will show the hours digit flashing. Use the up (\blacktriangle) or down (\blacktriangledown) button to adjust the hours to the correct time (note the AM / PM symbol). Tap the "PROG" button again and now the minutes digits will flash. Adjust this value using the up (\blacktriangle) or down (\blacktriangledown) button to show the correct minute. Tap the "PROG" button again and now the weekday flashes, again use the up (\blacktriangle) or down (\blacktriangledown) button to set this value to the correct day of the week. Tap the "PROG" button again to exit the clock set function.

Programming Your 4 Daily Events

The thermostat is a 7-day programmable type. For each day of the week you are able to have 4 timed set temperature changes or programmed events. For clarity these events are conveniently named "1", "2", "3" & "4".

The number "1" event may be used to set the temperature of your home that you would like to wake to.

The number "2" event is typically used to set the temperature you wish your home to maintain whilst you are away at work perhaps.

The number "3" event is often used to set the temperature you wish to be greeted with upon returning home at the end of the day.

The number "4" event can be used to set a comfortable and energy efficient temperature while you sleep.

You are permitted to have every event occur at a different time of the day and set a different heating and cooling temperature for each of the 4 daily events. You are also able to set a heating set point temperature between the heating turned OFF (no heating) and 49 degrees Celsius (120 F). You are able to set a cooling temperature between five degrees Celsius (41F) and the Cooling OFF (no Cooling), provided your installer has not set control limits that restrict this range of adjustment.

Remember, each of the 4 programmed event desired temperatures will hold the home temperature until the next event time arrives where the new event desired temperature will then be used. So-

The "1" event set temperature will be the temperature of your home until the "2" event time arrives, then

The "2" event set temperature will be the temperature of your home until the "3" event time arrives, then

The "3" event set temperature will be the temperature of your home until the "4" event time arrives, then

The "4" event set temperature will be the temperature of your home until the next days "1" event time arrives.

Programming your thermostat or setting these daily events is no more complicated than setting the clock as described previously. The same buttons are used in the same sequence, using the "PROG" button to advance to the next step, and the up (\blacktriangle) or down (\blacktriangledown) buttons to make changes. The LCD shows only relevant information for the event being adjusted thus reducing possible errors that may be caused by having confusing information displayed on the LCD.

To enter the program mode:

Press and hold the "PROG" button for 3 seconds. The display will change to show the number "1" and the Day "Monday" flashing. Using the up (\blacktriangle) or down (\blacktriangledown) buttons adjust the day to the day you wish to start programming or to the day you wish to edit an existing event or program.



Tap the "PROG" button to advance to the next step, the



LCD will show the digit "1" with the hour's digit flashing. Using the up (▲) or down (▼) buttons adjust the hours to the time you wish the number "1" event to commence for the currently selected day.

Tap the **"PROG"** button again, now the minute's digits flashes. Using the up

(▲) or down (▼) buttons set the minute to the time you wish the number "1" event to commence.



Tap the "PROG" button again, now the word "HEAT" (if enabled by the installer) and a temperature value is shown in the LCD, using the up (▲) or down (▼) buttons set the desired heating temperature to be maintained for the number "1" event.

Tap the "PROG" button again, now the word "Cool" (if enabled by the installer) and a temperature value is shown in the LCD, using the up (▲) or down (▼) buttons set the desired cooling temperature to be maintained for the number "1" event. Tap the "PROG" button again to set the heat set temperature.

Please Note – The heating set temperature must be at least 1°C (2°F) lower than the cooling set temperature. If you set the heating or cooling set temperature closer than this minimum value, the thermostat will automatically move the other set point away to maintain this minimum value.

Tap the "PROG" button again and the Day previously selected will be shown along with the digit "2", signifying the 2^{nd} daily event is now being programmed. The Hour digit will flash indicating that this value can now be adjusted with the up (\triangle) or down (∇) buttons. Set the hour to the time you wish the number "2" event to commence as described previously.

Continue to tap the **"PROG"** button to advance you through the event number "2" "Minute", then the set temperature(s) for the number "2" event.

Continuing to tap the "PROG" button you will advance to through the number "3" program and then number "4" programs for the day you have chosen to program. Once you have completed programming the number "4" event for that day, taping the "PROG" button again the LCD will now show the word "COPY".

You now have TWO options

Option 1 – Continue programming as described previously.

Simply continue to tap the "PROG" Button as you have been previously to advance to the next day, "Tuesday" in this example "1", "2", "3", "4" events then Wednesday, Thursday etc, following the same simple steps previously explained....

OR

Option 2 - "Copy" Program

To copy the values you have just programmed for that day to other days of the week, while the word "COPY" is displayed simply tap the up (\blacktriangle) or down (\blacktriangledown) buttons to "TAG" each additional day you wish to copy the currently set days program to. When you have finished "Tagging" the days you desire press the "**PROG**" button to initiate



the copy process. The word "Copy" will flash briefly to confirm the copy process and your current days values will be copied to the days selected. Normal programming steps will resume at the next day to be programmed.

Temperature Override

To make your thermostat even more capable and flexible, it has been provided with a temporary program override function. This permits you to temporarily change the current event set temperatures, just for today and only for a temporary period.

Your installer will have selected either a fixed timed override period from $\frac{1}{2}$ to 12 hours, or an override that lasts until the next pre-programmed event change.

Simply press and hold the up (\blacktriangle) or down (\blacktriangledown) buttons for 3 seconds. The thermostat display will change to show the word "SET", and the active set point for the current mode. (Heating, Cooling or Auto modes) as you hold the up (\blacktriangle) or down (\blacktriangledown) buttons the current set point will change.



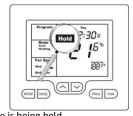
If Auto mode is selected, after adjusting the Heat set point wait without touching a button for 3 seconds for the thermostat display to change to show "Cool" and "SET" and your current cooling set temperature. If desired change this value with the up (▲) or down (▼) buttons. Again wait for three seconds to exit the temporary overridden programmed mode.

The LCD will now flash the current program indicator to remind you an override is in progress. Your new temporary temperature settings will be in use until the override time expires.

To Set a Permanent Program Hold:

Tap the "O/RIDE" button to override the programmed time schedule and hold the currently set temperature. This set temperature will be maintained until released by tapping the "O/RIDE" button again.

The LCD shows the word "HOLD" and hides the program event number to confirm the thermostat time schedule has been overridden and the current selected temperature is being held.



If desired, while the program is held the current set temperature can be adjusted simply by pressing and holding the up (\triangle) or down (∇) buttons for 3 seconds. The thermostat display will change to show the word "SET", and the active set point for the current mode. (Heating or Cooling) as you hold the up (\triangle) or down (∇) buttons the current set point will change.

To Review the Set Temperature:

Simply tap the up (\blacktriangle) or down (\blacktriangledown) button to first turn the LCD backlight then again to display the currently set temperature.

Commercial Programmable Mode



On /Off and Mode Selection

Tap the "MODE" button to cycle the thermostat through the available modes: "Heat" only, "Cool" only, Autochangeover (Shown by both "Heat" & "Cool" in the LCD), Emergency Heat (if fitted), and "OFF". If the fan mode is set to "Fan On", when you select "OFF" mode the fan mode will automatically change to "Auto Fan" to prevent the fan from running unexpectedly while the unit is OFF. (Note – Not all modes may be active on your thermostat).

Setting the Fan Functions.

Detail of the thermostat's fan control functions can be found on page 26 of this manual.

Setting the Clock

The thermostat is fitted with a real time clock. This clock is used by the thermostat for the programming functions as described below.

It is <u>essential</u> that the clock time and day are set accurately if you require your programmed events to start on time.

To set the clock, tap the "PROG" button. The LCD will show the hours digit flashing. Use the up (\blacktriangle) or down (\blacktriangledown) button to adjust the hours to the correct time (note the AM / PM symbol). Tap the "PROG" button again and now the minutes digits will flash. Adjust this value using the up (\blacktriangle) or down (\blacktriangledown) button to show the correct minute. Tap the "PROG" button again and now the weekday flashes, again use the up (\blacktriangle) or down (\blacktriangledown) button to set this value to the correct day of the week. Tap the "PROG" button again to exit the clock set function.

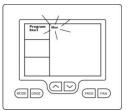
Programming Your 2 Daily Events

Commercial programming of the thermostat has been designed to be an extremely simple and logical process. The thermostat permits you to program a START time for the air conditioning system, then a Stop time for each day of the week. When the thermostat is displaying "START" in the LCD, it will maintain whatever set point has

been chosen. When the thermostat is displaying "STOP" in the LCD it will be OFF (or it will maintain an energy efficient overnight temperature if set by the installer).

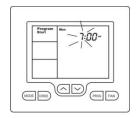
To enter the program mode:

Press and hold the "PROG" button for 3 seconds. The display will change to show the Day "Monday" flashing. Using the up (▲) or down (▼) buttons adjust the day to the day you wish to start programming an event or to the day you wish to edit an existing event.

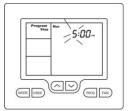


Tap the "PROG" button to advance to the next step, The LCD will show the word "START" with the hour's digit flashes. Using the up (\blacktriangle) or down (\blacktriangledown) buttons adjust the hours value to the time you wish the building Air Conditioning system to start.

Tap the **"PROG"** button again, now the minute's digits flashes. Using the up (▲) or down (▼) buttons set the minute to the time you wish the building air conditioning system to "START" for the currently selected day.



Tap the "PROG" button to advance to the next step, The LCD will show the word "STOP" with the hour's digit flashes. Using the up (\blacktriangle) or down (\blacktriangledown) buttons adjust the



hours to the time you wish the building air conditioning system to "STOP" for the currently selected day.

Tap the "PROG" button again, now the minute's digits flashes. Using the up (▲) or down (▼) buttons set the minute to the time you wish the building air conditioning system to "STOP" for the currently selected day. The LCD will now show the word "COPY".

You now have TWO options

Option 1 - Continue programming as above.

Simply continue to tap the **"PROG"** Button as you have been previously to advance to the next day, "Tuesday" in this example "START" then "STOP" times, then Wednesday, Thursday etc, following the same simple steps previously explained....

OR

Option 2 - "Copy" Program

To copy the values you have just set to other days of the week tap the up (\blacktriangle) or down (\blacktriangledown) buttons to "TAG" each additional day you wish to copy the currently set days program to. When you have finished "Tagging" the days you desire press the "**PROG**" button to initiate the copy



process. The word "Copy" will flash briefly to confirm the copy process and your current days values will be copied to the days selected. Normal programming will resume at the next day to be programmed.

Please Note – Your thermostat's programs may be controlled from a Building Management System (BMS) thereby overriding any program you may have entered, as described above. If the BMS is controlling the thermostat the word "Start" or "Stop" will flash in the LCD to indicate the thermostat program is under BMS control.

After Hours Run Timer

For convenience, the installer may have set the after-hours run function. This function permits you to temporarily turn the thermostat back on for an installer pre-set period of time if the "Stop" program is running, at the conclusion of which the thermostat will automatically turn back off again.

To activate the after-hours run timer, simply tap the "O/RIDE" button. (Or, the optional "After Hours" run button on the remote room temperature sensor.) The LCD will show the word "Override" flashing in the LCD.

You can cancel any unexpired portion of the timer period by tapping the **"O/RIDE"** button again. The word "Override" will vanish from the screen.



To Review the Set Temperature:

Simply tap the up (\blacktriangle) or down (\blacktriangledown) button to first turn the LCD backlight then again to display the currently set temperature.

Your Installer may have set a default "Start" event temperature that will be used at the commencement of each day; this will override any previous day's temperature adjustments.

Manual Mode



ON / OFF and Mode Selection

Tap the "MODE" button to cycle through all the available modes: "Heat"-only, "Cool"-only, Auto-changeover (Both "Heat" & "Cool" show in the LCD at the same time), Emergency Heat (if fitted), and "OFF". If the fan mode is set to "Fan On", when you select "OFF" mode, the fan mode will automatically change to "Auto Fan" to prevent the fan from running unexpectedly while the unit is OFF. (Note - Not all modes may be active on your thermostat).

Setting the Fan Function

Detail of the thermostat's fan control functions can be found on page 26 of this manual.

Setting the Clock

The thermostat has a real time clock. In Manual mode, this clock has no function other than to display the time. The clock display can be disabled by the installer if desired.

To set the clock, press and hold the "PROG" button for 3 seconds. The LCD will show the hours digit(s) flashing. Use the up (\triangle) or down (∇) button to adjust the hours to the correct time (note the AM / PM symbol). Tap the "PROG" button and now the minutes digits will flash. Adjust this value using the up (▲) or down (▼) button to show the correct minute.

Tap the "PROG" button and now the week day flashes. Use the up (\triangle) or down (∇) button to set this value to the correct day of the week. Tap the "PROG" button again to exit the clock set function or simply wait 30 seconds to auto exit this screen and return to the main operating display.

Your clock is now set.

Setting Your Desired Temperature

Press and hold the up (\blacktriangle) or down (\blacktriangledown) buttons for 3 seconds. The thermostat display will change to show the word "SET", and the active set point for the current mode. (Heating or Cooling) as you hold the up (\blacktriangle) or down (\blacktriangledown) buttons the current set point will change accordingly.

If Auto mode is selected (Indicated by both "Heat" & "Cool" showing on the display at the same time); after adjusting the "Heat" set point, wait without touching a button for 3 seconds. The thermostat display will change to show "Cool", "SET" and your current cooling set temperature. If desired change this value with the up (▲) or down (▼) buttons. Wait for another 3 seconds for the thermostat to automatically exit this temperature setting screen. Your new set temperatures will be maintained.

Switching Between Day and Night Set Points

If the function is set by your installer, the thermostat will keep two sets of temperatures in its memory. Typically one set is for daytime set point temperatures, and the other for the night settings.

The thermostat provides a quick and simple way to change between your day and night time set temperatures. Simply tap the "PROG" button. The display will change, showing "Day" or "Night" in the top left hand corner as you switch between modes.

Set the "Day" set temperature(s), separately from the "Night". Each are set as described on the previous page.

To Review the Set Temperature:

Simply tap the up (\blacktriangle) or down (\blacktriangledown) button to first turn the LCD backlight then again to display the currently set temperature.

Common Functions

The Buttons Explained - ON/Off and Mode Selection etc

MODE

Tap this button to cycle the thermostat through the available modes: "Heat" only, "Cool" only, Auto-changeover (Indicated by the words; "Heat" and "Cool" being visible on the display at the same time), Emergency Heat (if fitted), and "OFF". When setting the thermostat to "OFF" mode, the fan mode will automatically change to "Auto Fan" mode so the fan does not unexpectedly continue to run.

(Note – Not all modes may be active on your thermostat.)

O/RIDE (Override)

Commercial Programmable Mode:

This button initiates the after-hours run timer. When activated, the thermostat will temporarily replace the "Stop" program temperatures with the "Start" program temperatures for an installer-defined pre set period.

Residential Programmable Mode:

The "O/RIDE" button is used to override the current "event" time scheduling, and to hold the currently set temperature indefinitely. This set temperature will be maintained until released by tapping the "O/RIDE" button again. "Hold" will be displayed in the LCD to confirm this function is active.

▲ (Up)

Use this button to increase the desired room temperature for "Heating" or "Cooling" modes, or to increase a "value" in programming modes. Also used to force an override of the pre-programmed temperatures and temporarily replace them with a new higher set temperature.

▼ (Down)

Use this button to decrease the desired room temperature for "Heating" or "Cooling" modes, or to decrease a "value" in programming modes. Also used to force an override of the pre-programmed temperatures and temporarily replace them with a new lower set temperature.

PROG (Program)

In Residential or Commercial Programmable mode:

Tap the "PROG" button to begin setting the clock. Press and hold the "PROG" button for 3 seconds to begin programming your daily events.

In Manual mode:

Tap the **"PROG"** button to switch between "Day" & "Night" modes. Press and hold the **"PROG"** button for 3 seconds to begin setting the clock.

FAN

Single Speed Fan systems:

Tap this button to cycle between continuous fan operation ("Fan On"), and "Auto Fan".

Three Speed Fan systems:

Tap this button to cycle between the <u>7 available fan modes</u> being Low speed, Medium speed, High speed & Auto Fan speeds in "Auto Fan" mode, and then Low speed, Medium speed, High speed in "Fan On" mode.

If the thermostat is OFF, tapping the "FAN" button will turn the fan ON or OFF as desired. If your system has 3 fan speeds, these can also be selected by tapping the "FAN" button.

Control Modes:

Heat-only Mode - The thermostat will turn on the Heating when the room temperature falls below the Heat set point temperature. In Heat-only mode the thermostat will NOT bring on the Cooling regardless of the room temperature and the Cooling set point temperature. In Heat-only mode, only the word "**Heat**" will be displayed in the LCD. When your thermostat is calling for heat, the word "**Heating**" will be displayed.

If the word "Heat" is flashing, the thermostat is performing an Anti-Rapid-Cycle safety delay prior to restarting the heating cycle.

E. Heat Mode - The thermostat will only use your emergency heating device to maintain your desired heating temperature. This method of heating can be quite expensive therefore Emergency Heat mode is not recommended unless it is essential. When your air conditioning system is heating using emergency heat, the word "**E.Heat**" in the LCD will change to the word "**E.Heating**".

Cool-only Mode - The thermostat will turn on the Cooling when the room temperature rises above the Cool set point. In Cool-only mode the thermostat will NOT bring on the Heating regardless of the room temperature and Heating set point temperature. In Cool-only mode, only the word "**Cool**" will be displayed in the LCD. When your air conditioning system is cooling, the word "**Cool**ing" will be displayed.

If the word "Cool" is flashing, the thermostat is performing an Anti-Rapid-Cycle safety delay prior to restarting the Cooling.

Auto-changeover Mode - The thermostat will turn on the Heating if the room temperature falls below the Heat Set point temperature. Likewise it will commence Cooling if the room temperature rises above the Cool Set point. This is the recommended mode as it provides automatic control of the air conditioning system to maintain the desired room temperature. Auto-changeover mode is indicated by both words "Heat" & "Cool" showing in the LCD at the same time.

If "Heat" or "Cool" is flashing; the thermostat is performing an Anti-Rapid-Cycle safety delay prior to restarting the air conditioning system.

Fan Functions:

"Auto Fan" mode

If you have selected "Auto Fan" mode with the "FAN" button, the indoor fan will turn on when the heating or cooling turns on. It will turn off again once the heating or cooling stops. To conserve energy your fan may continue to run momentarily after the heating or cooling has stopped to extract all the warm or cool air still remaining in the air condition system and bring that conditioned air into the building.

"Fan On" mode

Manual Thermostat Mode

Your fan will run continuously until manually set back to "Auto Fan" mode again.

Programmable Thermostat mode

By selecting "Fan On"; or continuous fan mode, the indoor fan <u>may</u> operate continuously between the "Start", or number "1" programmed event, and the "Stop", or number "4" event. It may then turn on and off as required with heating and cooling outside of those programmed events.

Please Note — Your installer may have activated some of the many advanced indoor fan management features of the thermostat that work in partnership with the "Fan On" Mode. This may result in the fan operating differently than described above. If you find this to be the case and undesirable, please contact your authorised temperzone service agent for advice on altering the function.

Fan Speeds:





Single Fan Speed

If your air conditioning system has one fan speed, your thermostat will display the fan information shown on the picture to the left. The words "High", "Med" or "Low" will be absent from the LCD.

Tapping the "FAN" button with permit you to select either "Fan On" mode or "Auto Fan" mode as described above.

Three Fan Speed

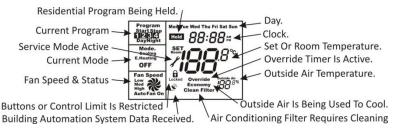
If your air conditioning system is fitted with 3 fan speeds your thermostat will display the fan speeds as shown on the picture to the left.

In "Auto Fan" mode (which can only be selected when the thermostat is On), tapping the "FAN" button will

step the fan speed selection through "Low", "Med(ium)", "High" and then "Auto Fan" (Indicated by all three fan speeds showing in the LCD at the same time). If "Auto Fan" speed has been selected the thermostat will indicate the automatically selected fan speed by flashing in appropriate word in the LCD. The thermostat selects the fan speed based on the difference between the room and set temperatures.

In "Fan On" mode; "Low", "Med(ium)" or "High" speed is selected by the user. Unlike "Auto Fan" mode, the thermostat does not vary the speed according to room temperature. However speed variations may on occasions be noticed, due to a safety feature built into your temperzone Air Conditioner over-riding the thermostat.

LCD Explained



Please Note – Your thermostat has many advanced control features, designed to save energy and improve comfort levels. If any part of the display is flashing during normal use, a safety, energy management, or program delay/override is in effect. This is normal and no cause for concern. Please be patient, these "delays" usually last only for a couple of minutes, after which normal operation will resume.



Padlock Symbol.

Whenever this symbol is shown, a control limit has been reached, or a button, or other function has been locked out.





If you see a spanner ICON flashing on your LCD, the installer has left your thermostat in "Commissioning mode" Although your thermostat will operate your heating and cooling system whilst in "commissioning mode", all active safety and energy conservations delays have been disabled. It is therefore HIGHLY recommended that you contact your installer and request that the installer mode be disabled.

Satellite Symbol



This indicates that your thermostat is receiving or sending information to another "communicating" controller, or a Building Management System. Information received from the building supervisory control system <u>may</u> change the function (mode or set temperature) of the thermostat. This is normal and no cause for concern.

The intent of this communications is to permit the centralised control of building functions which can include building climate control. To achieve this the BMS must be able to override thermostat settings made by the user. This ability is especially useful when a large building, with multiple Air Conditioning units, must be controlled.

TEXT "Locked":

The temperature of the outside air can initiate, or prevent certain functions within the thermostat from operating. If this happens, the word "LOCKED" appears. These functions automatically "unlock" once the outside air temperature becomes favourable.

TEXT "Clean Filter":

This is a reminder to clean or replace your return air filter. Once you have cleaned or replaced your return air filter **PRESS & HOLD** both the **"MODE" and "FAN"** buttons together for 5 seconds. The LCD will blink and the filter counter will reset and the text "Clean Filter" will vanish. It will return again when the filter again needs cleaning.

TEXT "RECO":

If the Adaptive Recovery mode is active, the thermostat will pre-warm or pre-cool your building to ensure your set temperatures are reached by your scheduled event start time. Whenever the thermostat is performing a pre-warming or cooling the word "RECO" (recovery) will be sown on the LCD.

TEXT "Economy":

The thermostat can be fitted with an optional module that will analyse building temperature, outside air temperature and the building cooling demands. If the correct conditions are present, the thermostat will use outside air rather than Air Conditioner cooling (or supplement the Air Conditioner cooling) to bring the building to the set temperature in the most energy efficient manner.

TEXT "Hold":

This indicates that the residential program is held (inactive) and a permanent set temperature is enabled. This temperature can be changed manually if desired however automatic time based temperature changes are suspended.

TEXT "FAULT"

The TZT-100 has been "requested" to shut down the heating, cooling or Air conditioning system as a response from an external command. This request may have come from a sensor fitted to the air conditioning system, a sensor monitoring supply power or a multitude of safety interlocks that can be used. To clear this fault a service call to your air conditioning service person may be necessary.

Remote Temperature Sensors:

Your thermostat is fitted with an accurate and reliable temperature sensor used to measure the room temperature. There may be occasions where the thermostat cannot be placed in an ideal location for space temperature measurement; therefore the installer may have fitted "remote temperature sensor(s)". These sensors will then report the room temperature from the remote temperature location back to the thermostat where this temperature will be displayed on the LCD.

If your thermostat is used in a commercial location, your room temperature sensor may be fitted with a button which activates the "After Hours" run function. Consult your installer if you require this feature or have questions about its use.

Troubleshooting

Symptom	Suspected Fault	Suggested remedy
	Air from the wall cavity may be leaking into the	Plug holes in wall with tape to prevent leaks
Temperature display	rear of the thermostat / sensor enclosure.	
seems inaccurate	External heat or cool source such as lamps,	Move lamps, vents or other sources of heat
	televisions or drafts from open doors affecting	(or cold) away from sensors
	the accuracy of sensor.	
	Sensor calibration may setting are incorrect	Call your installer, Smart Temp or temperzone, for information on how to calibrate the air temperature sensor
	A remote temperature sensor may be in use.	The temperature is NOT being measured at the thermostat location. The remote location may have a different temperature.
		Heating and/or cooling disabled to conserve
"Locked" appears on LCD.	This is not a fault.	energy. The heating or cooling function can
Heating or Cooling will not	Outside air temp too high to permit heating	been disabled when the outside
operate.	Outside air temp too low to permit cooling.	temperature is warm or cool enough to not warrant the use of the A/C system.
		Your thermostat is choosing the most
Fan speed changes	This may not be a fault	appropriate fan speed for the conditions.
frequently		Try selecting a speed manually with the FAN button.
Wall controller has no	Check air conditioning main fuse	Reset home A/C fuse
display	_	Call an approved service agent.
	Faulty Wiring	Call an approved service agent.
	Heating and/or cooling temperatures set to an	Set a lower heat temperature and/or a
Air Conditioning System	un-achievable value.	higher cooling temperature. Review manual
seems to runs all the time		on setting temperatures
	Heat-Cool System set to Heat Pump Mode	Installer setting Incorrect – call for service
	Fan set to "Fan On" mode	Change to "Auto Fan" mode
Spanner Symbol in the LCD	Installer has left the thermostat in	Contact your installer and request
flashes all the time	"Commissioning mode"	"Commissioning mode" be disabled.

Symptom	Suspected Fault	Suggested remedy
E.Heating is shown on LCD without manually selecting it.	This is not a fault.	Your installer has set your TZT-100 to automatically use "Emergency / Auxiliary Heating" if the outside air temperature is very low.
Some buttons do not appear to operate. Padlock is show on LCD.	Key board lock is on. See page 28 for more information on this function.	This is not a fault. Buttons or functions may be locked to prevent unauthorised tampering
Cannot enter "Heat" or "Cool" modes.	Thermostat set for "Heat-only" or "Cool-only" modes	Heating or Cooling mode not available on your air conditioning system.
I cannot set my desired heating or cooling set temperature. Padlock Symbol is flashing	This is not a fault. Your installer has set control limits for the Heating and or Cooling set temperature.	Contact your installer and request these limits to be removed / adjusted.
Outside Air Temp display is showing dashes	Outside air temperature air sensor has failed.	Check wiring and outside air sensor. Replace outside air sensor
	No outside air sensor fitted.	Installer has set "TT" terminal function incorrectly – Call for service.
"Heat" or "Cool" is flashing in the LCD. Heating or cooling has not started.	This is not a fault. Heating or cooling will start shortly.	The TZT-100 is performing an Anti Rapid Cycle delay to conserve energy and to protect the heating, cooling or A/C system.
The Fan runs on for some time after the heating or cooling stops, even when I turn the thermostat OFF.	This is not a fault. ("Fan On" will be flashing)	The is fitted with a "Fan Purge" function that keeps the fan running for a minimum amount of time after the heating or cooling has stopped. Contact the installer if you wish this function disabled (NOT recommended).
Temperature display in the wrong format – C or F.	The TZT-100 can operate in either Deg C or Deg F mode. This is set by your installer.	Contact your installer, Smart Temp or temperzone for information on changing your display type.

Specifications

Input Voltage 24VAC 50/60 Hz +/- 15%.

Relay rating 24VAC @ 1Amp maximum per relay.

Operating Temperature 0-50°C (32 to 122°F).

Operating RH 0-95% (non condensing).

Storage Temperature 0-65°C (32 to 150°F).

 Size
 113 x 103 x 23mm.

 Display Size
 74 x 55mm.

Temperature Sensor(s) 10K NTC type 3.

Memory type Non volatile – Settings do not require battery backup.

Accuracy +/- 0.3°C @ 25°C. (77°F)

Stage Delays Minimum temperature change + time method.

Maximum stages controlled 2 cool & 3 heat (Installer selectable)

Fan Speeds controlled 1 or 3 (Installer selectable)

Timed upstage Delay 5~90 minutes (installer adjustable).

Anti-Rapid Cycle Delay Installer selectable – "Off", or "4-minutes".

Maximum hourly cycles Unlimited, 30, 10 or 6. (Installer set)

Display resolution 0.1 deg C (0.2F).

Control Range Off to 45c (113F).

Outside Air temp display range $-8 \sim +60c (17 \sim 140F)$.

Security Pin protected Installer menu with key lock.

Heat & Cool set control limits.

Lithium backup battery for clock functions.

Back light Blue EL.

Backlight life 3.000 hours to half brightness.

Optimised Start/Stop method Time-to-Start v Temp Differential method - updating.

Communications Protocol Modbus RTU 4.8K 9.6K 19.2K No parity 1 data 1 stop.

- Contact temperzone for Modbus objects list.

"Auto Fan" speed selection method Difference between room and set temp.

Approvals FCC (Part 15) (pending), C-tick.

Battery type CR 1220 (Backs up clock only)

Battery life > 5 years (10 years Maximum)

temperzone Australia Head Office

35 Bessemer Street

Blacktown NSW 2148 Australia.

Phone +61 (02) 8822 5700

www.temperzone.biz

National Service Centre

Phone 1800 211 800

Spare Parts

spares@temperzone.com.au Fax (02) 8822 5721

Warranty

warrantyservice@temperzone.com.au

Fax (02) 8822 5731

Technical Support

techsupport@temperzone.com.au

temperzone New Zealand Head Office

38 Tidal Rd,

Mangere, Auckland 2022

Phone +64 9279 5250

www.temperzone.biz

Customer Support

Phone 0800 899 2772 Fax (09) 275 5637

DDI - temperzone products Phone (09) 279 5283

DDI - Hitachi products Phone (09) 279 5288

Technical Support

techsupport@temperzone.co.nz

© temperzone – All rights reserved. Intellectual Rights apply